

**FW: Portal Login**

Det. Kevin Reynolds <kreynolds41@ottawapdfd.org>

Wed 9/25/2019 11:13 AM

To: Shelly Munks <clerk@cityofottawa.org>

Detective Kevin Reynolds #41

Ottawa Police Department

301 W. Lafayette Street,

Ottawa, IL 61350

Phone: 815-433-2131

Fax: 815-433-4600

**----- Original Message -----**

**From:** Barry Parker [<mailto:barry.parker@ring.com>]

**To:** kreynolds41@ottawapdfd.org

**Sent:** Fri, 13 Sep 2019 12:13:37 -0700

**Subject:**

Hey Detective,

Great! Let me know if you need anything more from me.

303.416.0307


Best,

Barry

**Barry Parker**

Partner Success Associate

[barry.parker@ring.com](mailto:barry.parker@ring.com)

 ring-logo2x

1523 26th St.

Santa Monica, CA 90404

[www.ring.com](http://www.ring.com)

 group-32x

[Download the Neighbors App.](#)

Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center](#).

On Fri, Sep 13, 2019 at 11:41 AM Det. Kevin Reynolds <[kreynolds41@ottawapdfd.org](mailto:kreynolds41@ottawapdfd.org)> wrote:

Yes Barry, thank you for the followup! I even got a post announcement out already!

Thanks,

Detective Kevin Reynolds #41

Ottawa Police Department

301 W. Lafayette Street,

Ottawa, IL 61350

Phone: 815-433-2131

Fax: 815-433-4600

**----- Original Message -----**

**From:** Barry Parker [<mailto:barry.parker@ring.com>]

**To:** [kreynolds41@ottawapdfd.org](mailto:kreynolds41@ottawapdfd.org)

**Sent:** Fri, 13 Sep 2019 09:16:13 -0700

**Subject:** Portal Login

Hey Kevin,

I wanted to follow up today and make sure you were able to set up your account for the Neighbors Portal?

Thanks,

**Barry Parker**

Partner Success Associate  
barry.parker@ring.com



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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**FW: Portal Login**

Det. Kevin Reynolds <kreynolds41@ottawapdfd.org>

Wed 9/25/2019 11:13 AM

To: Shelly Munks <clerk@cityofottawa.org>

Detective Kevin Reynolds #41  
Ottawa Police Department  
301 W. Lafayette Street,  
Ottawa, IL 61350  
Phone: 815-433-2131  
Fax: 815-433-4600

**----- Original Message -----**

**From:** Barry Parker [<mailto:barry.parker@ring.com>]

**To:** kreynolds41@ottawapdfd.org

**Sent:** Fri, 13 Sep 2019 09:16:13 -0700

**Subject:**

Hey Kevin,

I wanted to follow up today and make sure you were able to set up your account for the Neighbors Portal?

Thanks,

**Barry Parker**

Partner Success Associate  
[barry.parker@ring.com](mailto:barry.parker@ring.com)



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Join the new neighborhood watch.

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**FW: Portal Training**

Det. Kevin Reynolds <kreynolds41@ottawapdfd.org>

Wed 9/25/2019 11:14 AM

To: Shelly Munks <clerk@cityofottawa.org>

Detective Kevin Reynolds #41

Ottawa Police Department

301 W. Lafayette Street,

Ottawa, IL 61350

Phone: 815-433-2131

Fax: 815-433-4600

**----- Original Message -----**

**From:** Barry Parker [<mailto:barry.parker@ring.com>]

**To:** kreynolds41@ottawapdfd.org

**Sent:** Thu, 12 Sep 2019 09:43:39 -0700

**Subject:**

Hey Detective,

Yes, give me 5 minutes to set up.

Barry Parker

Partner Success Associate

[barry.parker@ring.com](mailto:barry.parker@ring.com)

---

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[Download the Neighbors App.](#)

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On Thu, Sep 12, 2019 at 9:41 AM Det. Kevin Reynolds <[kreynolds41@ottawapdfd.org](mailto:kreynolds41@ottawapdfd.org)> wrote:

Hi Barry I am ready if you are!

Detective Kevin Reynolds #41

Ottawa Police Department

301 W. Lafayette Street,

Ottawa, IL 61350

Phone: 815-433-2131

Fax: 815-433-4600

**----- Original Message -----**

**From:** Barry Parker [<mailto:barry.parker@ring.com>]

**To:** [kreynolds41@ottawapdfd.org](mailto:kreynolds41@ottawapdfd.org)

**Sent:** Wed, 11 Sep 2019 11:32:17 -0700

**Subject:** Portal Training

Hi Kevin,

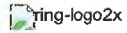
I wanted to make sure that you can still make the Neighbors Portal training that we have scheduled for tomorrow at 10 AM PST?

Thanks,  
Barry

Barry Parker

Partner Success Associate  
barry.parker@ring.com

---



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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**FW: Portal Training**

Det. Kevin Reynolds <kreynolds41@ottawapdfd.org>

Wed 9/25/2019 11:14 AM

To: Shelly Munks <clerk@cityofottawa.org>

Detective Kevin Reynolds #41

Ottawa Police Department

301 W. Lafayette Street,

Ottawa, IL 61350

Phone: 815-433-2131

Fax: 815-433-4600

**----- Original Message -----**

**From:** Barry Parker [<mailto:barry.parker@ring.com>]

**To:** kreynolds41@ottawapdfd.org

**Sent:** Wed, 11 Sep 2019 11:32:17 -0700

**Subject:**

Hi Kevin,

I wanted to make sure that you can still make the Neighbors Portal training that we have scheduled for tomorrow at 10 AM PST?

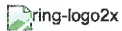
Thanks,

Barry

**Barry Parker**

Partner Success Associate

[barry.parker@ring.com](mailto:barry.parker@ring.com)



1523 26th St.

Santa Monica, CA 90404

[www.ring.com](http://www.ring.com)



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Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center.](#)

**FW: Neighbors Portal Activated + PR Materials / Guidelines - Ottawa IL**

Det. Kevin Reynolds <kreynolds41@ottawapdfd.org>

Wed 9/25/2019 11:14 AM

To: Shelly Munks <clerk@cityofottawa.org>

Detective Kevin Reynolds #41  
Ottawa Police Department  
301 W. Lafayette Street,  
Ottawa, IL 61350  
Phone: 815-433-2131  
Fax: 815-433-4600

**----- Original Message -----**

**From:** Barry Parker [<mailto:barry.parker@ring.com>]

**To:** kreynolds41@ottawapdfd.org

**Cc:** media@ring.com

**Sent:** Mon, 9 Sep 2019 11:59:16 -0700

**Subject:**

Hi Det. Reynolds,

Reaching out to confirm  
that the in-app announcement has gone out and your Neighbors portal features are  
now fully active.

PR materials and guidelines

below are equally important to team success now that the partnership has shifted towards a public-facing conversation.  
Please review and circulate materials to your internal team as needed.

**Ring's**

**PR team is copied on this email (via [media@ring.com](mailto:media@ring.com))**

**please be sure to connect with us if you receive any media inquiries.**

**Neighbors**

**App Media Kit ([click  
to access](#)) includes:**

- Initial social media announcement templates (a great tool for informing the community)
- Hi-res Neighbors App imagery

**Guidelines**

- **All public facing messaging and materials that mention Ring and/or the Neighbors App must be approved by both parties**
- **Media inquiries and public requests for information about Ring or the Neighbors App should be flagged with both parties by contacting Ring's PR team via [media@ring.com](mailto:media@ring.com)**

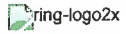
That's it for now! We'll  
be on standby for any questions and keep us posted on any plans for outreach.

Best,

[Barry Parker](#)

Partner Success Associate  
barry.parker@ring.com

---



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center](#).



**FW: Invitation: Portal Training + Ottawa PD, IL @ Thu Sep 12, 2019 12pm - 1pm (CDT) (kreynolds41@ottawapdfd.org)**

Det. Kevin Reynolds <kreynolds41@ottawapdfd.org>

Wed 9/25/2019 11:15 AM

To: Shelly Munks <clerk@cityofottawa.org>

1 attachments (2 KB)

invite.ics;

Detective Kevin Reynolds #41  
Ottawa Police Department  
301 W. Lafayette Street,  
Ottawa, IL 61350  
Phone: 815-433-2131  
Fax: 815-433-4600

----- Original Message -----

**From:** barry.parker@ring.com [mailto:barry.parker@ring.com]

**To:** kreynolds41@ottawapdfd.org

**Sent:** Wed, 04 Sep 2019 16:14:59 +0000

**Subject:**

You have been invited to the following event.

**Portal Training + Ottawa PD, IL**

I will be your Partner Success Associate and will be leading your onboarding/training and supporting you moving forward. Please ensure you all have access to a computer so we can screen share the Portal with you. A reminder that if style so we ask that you only include key stakeholders. Please download the Neighbors by Ring app prior to the onboarding.

**When** Thu Sep 12, 2019 12pm – 1pm Central Time - Chicago

**Where** Ring HQ-WaterGarden-1-Carl Winslow (8) ([map](#))

**Joining info** [meet.google.com/loi-swem-ibu](https://meet.google.com/loi-swem-ibu)

Or dial: +1 608-879-0651 PIN: 904603076#

**Calendar** kreynolds41@ottawapdfd.org

**Who** barry.parker@ring.com

• - organizer

• kreynolds41@ottawapdfd.org

Going (kreynolds41@ottawapdfd.org)?

[Yes](#) -

[Maybe](#) -

[No](#) [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this email at the account kreynolds41@ottawapdfd.org because you are subscribed for invitations on calendar kreynolds41@ottawapdfd.org.

To stop receiving these emails, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. [Learn More](#).

**FW: In-app Announcement**

Det. Kevin Reynolds <kreynolds41@ottawapdfd.org>

Wed 9/25/2019 11:15 AM

To: Shelly Munks <clerk@cityofottawa.org>

Detective Kevin Reynolds #41  
Ottawa Police Department  
301 W. Lafayette Street,  
Ottawa, IL 61350  
Phone: 815-433-2131  
Fax: 815-433-4600

**----- Original Message -----**

**From:** Barry Parker [<mailto:barry.parker@ring.com>]

**To:** kreynolds41@ottawapdfd.org

**Sent:** Wed, 4 Sep 2019 09:05:27 -0700

**Subject:**

Hi Detective  
Reynolds,

Before we  
proceed with activating Ottawa Police Departments Neighbors Portal,  
Ring will need to schedule our standard in-app announcement. This message comes from Ring and will be viewable to all Ottawa Neighbors app users.

The standard  
message template can be viewed [here](#) and is simply to inform our users and set the stage for your participation on the app.  
**Once approved, we can move forward with the training.**

**Public****Announcements & Responding to Press/Media Inquiries**

Once your  
in-app announcement goes live, I'll follow up with talking points and sample social media posts. Until then, please refrain from external-facing outreach or publicizing of the Neighbors App, Neighbors Portal and/or partnership.

Please be  
sure to connect with myself as well as Ring's PR team (via [Media@ring.com](mailto:Media@ring.com))  
regarding any inbound media inquiries.

Please reach  
out with any questions!

Best,  
Barry  
[Barry Parker](#)

Partner Success Associate  
[barry.parker@ring.com](mailto:barry.parker@ring.com)

---

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 group-32x

[Download the Neighbors App.](#)  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center](#).

**FW: Introduction to Barry Parker - Ottawa Police Department, IL**

Det. Kevin Reynolds <kreynolds41@ottawapdfd.org>

Wed 9/25/2019 11:16 AM

To: Shelly Munks <clerk@cityofottawa.org>

Detective Kevin Reynolds #41

Ottawa Police Department

301 W. Lafayette Street,

Ottawa, IL 61350

Phone: 815-433-2131

Fax: 815-433-4600

**----- Original Message -----**

**From:** Barry Parker [<mailto:barry.parker@ring.com>]

**To:** kreynolds41@ottawapdfd.org

**Sent:** Tue, 3 Sep 2019 12:18:45 -0700

**Subject:**

Hi Detective,

Yes, that works for me.

Talk to you soon!

Best,

Barry

**Barry Parker**

Partner Success Associate  
[barry.parker@ring.com](mailto:barry.parker@ring.com)



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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
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Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center](#).

On Tue, Sep 3, 2019 at 12:08 PM Det. Kevin Reynolds <[kreynolds41@ottawapdfd.org](mailto:kreynolds41@ottawapdfd.org)> wrote:

Hi Barry great to connect with you. Yes I am free tomorrow morning if you can do a call at 10am Central time if that works for you? The best number to reach me at is my cell phone 815-481-9009

Thanks,

Detective Kevin Reynolds #41

Ottawa Police Department

301 W. Lafayette Street,

Ottawa, IL 61350

Phone: 815-433-2131

Fax: 815-433-4600

**----- Original Message -----**

**From:** Barry Parker [<mailto:barry.parker@ring.com>]

**To:** [kreynolds41@ottawapdof.org](mailto:kreynolds41@ottawapdof.org)

**Sent:** Tue, 3 Sep 2019 12:01:09 -0700

**Subject:** Re: Introduction to Barry Parker - Ottawa Police Department, IL

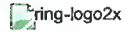
Hi Detective,

Are you available for a quick call tomorrow to discuss the Neighbors Portal training process? If so, what is the best phone number to contact you?

Thanks,

**Barry Parker**

Partner Success Associate  
[barry.parker@ring.com](mailto:barry.parker@ring.com)



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center](#).

On Tue, Sep 3, 2019 at 11:12 AM Abraham Ho <[abraham.ho@ring.com](mailto:abraham.ho@ring.com)> wrote:  
Detective Reynolds

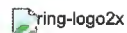
Great news! The agreement is fully signed. Attached, is the document for your records. I've copied your Partner Success Associate, Barry Parker, who will set up a 30 minute call with you to discuss the next steps of Ottawa Police Department's on-boarding.

Thank you for your time. We look forward to working with you!

--

**Abraham Ho**

Community Partnerships  
(310) 907-9479  
[abraham.ho@ring.com](mailto:abraham.ho@ring.com)  
Visit us at booth 4826 at IACP October 27-29



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

**FW: You've been invited to join Ring Neighbors Portal**

Det. Kevin Reynolds <kreynolds41@ottawapdf.org>

Wed 9/25/2019 11:16 AM

To: Shelly Munks <clerk@cityofottawa.org>

 6 attachments (63 KB)

ATT00001.txt; ATT00002.htm; ATT00003.txt; ATT00004.htm; ATT00005.txt; ATT00006.htm;

Detective Kevin Reynolds #41  
Ottawa Police Department  
301 W. Lafayette Street,  
Ottawa, IL 61350  
Phone: 815-433-2131  
Fax: 815-433-4600

**----- Original Message -----**

**From:** Ring Team [<mailto:no-reply@ring.com>]

**To:** kreynolds41@ottawapdf.org

**Sent:** Thu, 12 Sep 2019 17:22:19 +0000 (UTC)

**Subject:**

You've been invited to join Ring Neighbors Portal.

**You've been invited to join Ring Neighbors Portal.**

Ring invites you to join the **Ottawa Police Department** in the Ring Neighbors Portal.

Neighbors Portal provides the **Ottawa Police Department** with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

Join Portal Now

\*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.  
Unfortunately, Internet Explorer is currently not supported.

    
ok ter be

Email intended for kreynolds41@ottawapdf.org

© 2018 Ring LLC or its affiliates 1525 28th Street San Jose, CA 95044

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**FW: Out of Office RE: Ring MOU - Ottawa City Police Department, IL**

Det. Kevin Reynolds <kreynolds41@ottawapdfd.org>

Wed 9/25/2019 11:17 AM

To: Shelly Munks <clerk@cityofottawa.org>

Detective Kevin Reynolds #41

Ottawa Police Department

301 W. Lafayette Street,

Ottawa, IL 61350

Phone: 815-433-2131

Fax: 815-433-4600

**----- Original Message -----**

**From:** Abraham Ho [<mailto:abraham.ho@ring.com>]

**To:** kreynolds41@ottawapdfd.org

**Sent:** Mon, 26 Aug 2019 12:22:47 -0700

**Subject:**

I am currently out of the office and will be returning on Tuesday, August 27th. I will respond to your email in a timely manner upon my return.

Thank You.

--

**Abraham Ho**

Community Partnerships

(310) 907-9479

[abraham.ho@ring.com](mailto:abraham.ho@ring.com)

Visit us at booth 4826 at IACP October 27-29

---

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Santa Monica, CA 90404

[www.ring.com](http://www.ring.com)

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[Download the Neighbors App.](#)

Join the new neighborhood watch.



**FW: Updated invitation with note: Ring Webinar @ Thu Aug 22, 2019 12:30pm - 1:30pm (CDT) (kreynolds41@ottawapdfd.org)**

Det. Kevin Reynolds <kreynolds41@ottawapdfd.org>

Wed 9/25/2019 11:17 AM

To: Shelly Munks <clerk@cityofottawa.org>

1 attachments (3 KB)

invite.ics;

Detective Kevin Reynolds #41

Ottawa Police Department

301 W. Lafayette Street,

Ottawa, IL 61350

Phone: 815-433-2131

Fax: 815-433-4600

----- Original Message -----

**From:** abraham.ho@ring.com [mailto:abraham.ho@ring.com]

**To:** kreynolds41@ottawapdfd.org

**Sent:** Tue, 20 Aug 2019 15:16:48 +0000

**Subject:**

This event has been changed with this note:

"Update: added webinar login link, meeting ID and my contact details. Thank you!"

### Ring Webinar

Changed:

**Webinar link -**

<https://chime.aws/j9512753922>

**Meeting ID - 8512 75 3822**

### Contact Details:

Abraham Ho

(310) 907-9479

[abraham.ho@ring.com](mailto:abraham.ho@ring.com)

The webinar shouldn't take more than 45 minutes. While we encourage the participation of as many officers as are interested, the presence of the following personnel is essential to ensure optimal experience and results with Neighbor

- Partnership Coordinator
- Public Information Officer / Social Media Liaison
- Investigative - CID/Crime/Property Crime
- Community Outreach Officer
- Social Media Coordinator

Acquaintance with the Neighbors app (<https://shop.ring.com/pages/neighbors>),

prior to our webinar, would be beneficial for engagement. Please call or email me if you have any questions. Thank you for your time.

**Name:** Kevin Reynolds

**Title:** Detective

**Phone Number** (direct line, if possible): +1 815-481-9009

**Agency Name:** Ottawa Police Department

**State:** Illinois

**Need to make changes to this event?**Cancel:

<https://calendly.com/cancellations/FBOGNLTTWVT6AX2B>

**Reschedule:**

<https://calendly.com/rescheduling/FBOGNLTTWVT6AX2B>

Powered by Calendly.com

**When** Thu Aug 22, 2019 12:30pm – 1:30pm Central Time - Chicago

**Calendar** kreynolds41@ottawapdfd.org

**Who** abraham.ho@ring.com

• organizer

• kreynolds41@ottawapdfd.org

**Going** (kreynolds41@ottawapdfd.org)?

[Yes](#) -

[Maybe](#) -

[No](#) [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this email at the account kreynolds41@ottawapdfd.org because you are subscribed to updates on calendar kreynolds41@ottawapdfd.org.

9/26/2019

Mail - Shelly Munks - Outlook

To stop receiving these emails, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. [Learn More](#)

**FW: Invitation: Ring Webinar @ Thu Aug 22, 2019 12:30pm - 1:30pm (CDT) (kreynolds41@ottawapdfd.org)**

Det. Kevin Reynolds <kreynolds41@ottawapdfd.org>

Wed 9/25/2019 11:17 AM

To: Shelly Munks <clerk@cityofottawa.org>

 1 attachments (2 KB)

invite.ics;

Detective Kevin Reynolds #41  
Ottawa Police Department  
301 W. Lafayette Street,  
Ottawa, IL 61350  
Phone: 815-433-2131  
Fax: 815-433-4600

**----- Original Message -----**

**From:** abraham.ho@ring.com [<mailto:abraham.ho@ring.com>]

**To:** kreynolds41@ottawapdfd.org

**Sent:** Tue, 06 Aug 2019 16:11:04 +0000

**Subject:**

**You have been invited to the following event.**

**Ring Webinar**

[more details »](#)

Phone Number (direct line, if possible): +1 815-481-9009

Title: Detective

Agency Name: Ottawa Police Department

State: Illinois

Need to make changes to this event?

Cancel:

<https://calendly.com/cancellations/FBOGNLTTWVT6AX2B>

Reschedule:

<https://calendly.com/reschedulings/FBOGNLTTWVT6AX2B>

Powered by [Calendly.com](#)

**When** Thu Aug 22, 2019 12:30pm – 1:30pm Central Time - Chicago

**Calendar** kreynolds41@ottawapdfd.org

**Who**

- abraham.ho@ring.com
- - organizer
- kreynolds41@ottawapdfd.org

Going (kreynolds41@ottawapdfd.org)?

[Yes](#) -

[Maybe](#) -

[No](#) [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this email at the account kreynolds41@ottawapdfd.org because you are subscribed for invitations on calendar kreynolds41@ottawapdfd.org.

To stop receiving these emails, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.

9/26/2019

Mail - Shelly Munks - Outlook

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**FW: Introduction to Barry Parker - Ottawa Police Department, IL**

Det. Kevin Reynolds <kreynolds41@ottawapdfd.org>

Wed 9/25/2019 11:18 AM

To: Shelly Munks <clerk@cityofottawa.org>

 1 attachments (1 MB)

Neighbors by Ring Doc.pdf;

Detective Kevin Reynolds #41  
Ottawa Police Department  
301 W. Lafayette Street,  
Ottawa, IL 61350  
Phone: 815-433-2131  
Fax: 815-433-4600

**----- Original Message -----**

**From:** Abraham Ho [<mailto:abraham.ho@ring.com>]

**To:** kreynolds41@ottawapdfd.org

**Cc:** barry.parker@ring.com

**Sent:** Tue, 3 Sep 2019 11:12:12 -0700

**Subject:**

Detective Reynolds

Great news! The agreement is fully signed. Attached, is the document for your records. I've copied your Partner Success Associate, Barry Parker, who will set up a 30 minute call with you to discuss the next steps of Ottawa Police Department's on-boarding.

Thank you for your time. We look forward to working with you!

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**Abraham Ho**

Community Partnerships

(310) 907-9479

[abraham.ho@ring.com](mailto:abraham.ho@ring.com)

Visit us at booth 4826 at IACP October 27-29

---

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1523 26th St.

Santa Monica, CA 90404

[www.ring.com](http://www.ring.com)

 group-32x

[Download the Neighbors App.](#)

Join the new neighborhood watch.



**Neighbors by Ring**  
Memorandum of Understanding

This agreement is entered into this 26<sup>th</sup> day of August, 2019 by and between Ring LLC ("Ring") and Ottawa City Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Ottawa's ("City") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
  - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
  - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

**Ring**

- Make the Neighbors App available to City residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

**Agency**

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

**Press Release**

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

**Term**

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

**Privacy and Terms of Use**

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

#### Compensation

At no point shall either party receive compensation from each other as a result of this program.

#### Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: 8/29/2019

DocuSigned by:

By:

389F1A1F19C3476...

Name: August Cziment

Title: Director of Operations

Agency

Date:

08/26/2019

By:

Ottawa Police Department

Name:

Kevin Reynolds

Title:

Detective

Verification Code\* 6 A A A

\*A four digit verification code was mailed to the primary point of contact at this agency to the address listed in public records. Please provide that code prior to submitting the MOU for processing.

Please add your code below the signature line on the MOU agreement.

6 A A A

Your verification code is:

We're looking forward to having you join the Ring Neighbors Portal.

ring  
Neighbors  
Portal

**FW: Ring Portal for Law Enforcement**

Det. Kevin Reynolds <kreynolds41@ottawapdfd.org>

Wed 9/25/2019 11:18 AM

To: Shelly Munks <clerk@cityofottawa.org>

Detective Kevin Reynolds #41

Ottawa Police Department

301 W. Lafayette Street,

Ottawa, IL 61350

Phone: 815-433-2131

Fax: 815-433-4600

**----- Original Message -----**

**From:** Abraham Ho [<mailto:abraham.ho@ring.com>]

**To:** kreynolds41@ottawapdfd.org

**Sent:** Mon, 5 Aug 2019 10:48:23 -0700

**Subject:**

Detective Reynolds

Thank you for reaching out! As you know, Ring's mission is to reduce crime in neighborhoods. Neighbors Portal by Ring helps us deliver on this mission. Neighbors Portal is law enforcement's access to our platform which is comprised of devices and the social media app, [Neighbors](#).

**Highlights include:**

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the [Neighbors](#) app.
3. **Alerts** - Ability to post alerts based on proximity to the recipient in the [Neighbors](#) app.
4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

If this is of interest to

you, please have a look at the following booking link to choose a time that works for a 1-hour live webinar - <https://calendly.com/abrahamho>. During the webinar, we will present information on how our law enforcement program works.

I look forward to hearing from you soon!

--

Schedule time with me [HERE](#)

Abraham Ho

Community Partnerships

(310) 907-9479

[abraham.ho@ring.com](mailto:abraham.ho@ring.com)



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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**FW: Ring MOU - Ottawa City Police Department, IL**

Det. Kevin Reynolds <kreynolds41@ottawapdfd.org>

Wed 9/25/2019 11:18 AM

To: Shelly Munks <clerk@cityofottawa.org>

 1 attachments (84 KB)

Ring MOU - Ottawa City Police Department, IL.pdf;

Detective Kevin Reynolds #41  
Ottawa Police Department  
301 W. Lafayette Street,  
Ottawa, IL 61350  
Phone: 815-433-2131  
Fax: 815-433-4600

**----- Original Message -----**

**From:** Abraham Ho [<mailto:abraham.ho@ring.com>]

**To:** kreynolds41@ottawapdfd.org

**Sent:** Thu, 22 Aug 2019 11:27:47 -0700

**Subject:**

Detective Reynolds

Thank you for arranging our meeting today to learn about Ring's approach to reducing crime in communities.

**Program Summary**

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community ([via a free app](#)) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the [Neighbors](#) app (in response to videos or comments posted by the Neighbors community).
3. **Alerts** - Ability to post alerts based on proximity to the recipient, in the [Neighbors](#) app.
4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

As the attached MOU is reviewed, please feel free to contact me at any time. My direct number is 310-907-9479. As part of our security protocol, I have mailed a postcard to you with a code. Once you receive it, please enter the code at the end of the MOU document, along with the signature, prior to sharing it with me via email (hard copy is not required).

In the case where the MOU may need to go before City Council, we want to be sure to provide the proper support in advance. Please let me know if this is the case and I will loop in our PR/Media team for support.

Could you please help me identify the personnel in the highlighted roles (full names and emails please)? Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

- Partnership Coordinator -
- Public Information Officer / Social Media Liaison - TBD
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Thank you again for meeting with me. I look forward to working with you.

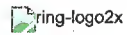
--

Schedule time with me [HERE](#)

[Abraham Ho](#)

Community Partnerships  
(310) 907-9479  
[abraham.ho@ring.com](mailto:abraham.ho@ring.com)

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[Abraham Ho](#)

Community Partnerships  
(310) 907-9479  
[abraham.ho@ring.com](mailto:abraham.ho@ring.com)  
Visit us at booth 4826 at IACP October 27-29

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RING LLC

Date: \_\_\_\_\_

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Agency

Date: \_\_\_\_\_

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

**Verification Code\*** \_\_\_\_ \_\_\_\_ \_\_\_\_ \_\_\_\_

\*A four digit verification code was mailed to the primary point of contact at this agency to the address listed in public records. Please provide that code prior to submitting the MOU for processing.